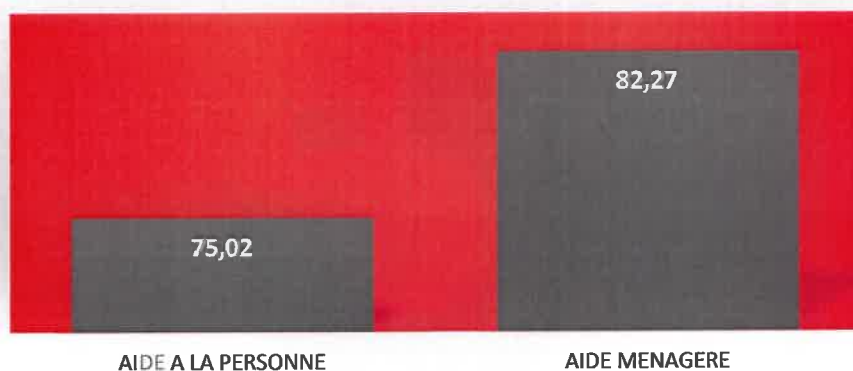


SYNTHESE ENQUETE SATISFACTION 2020 BENEFICIAIRES

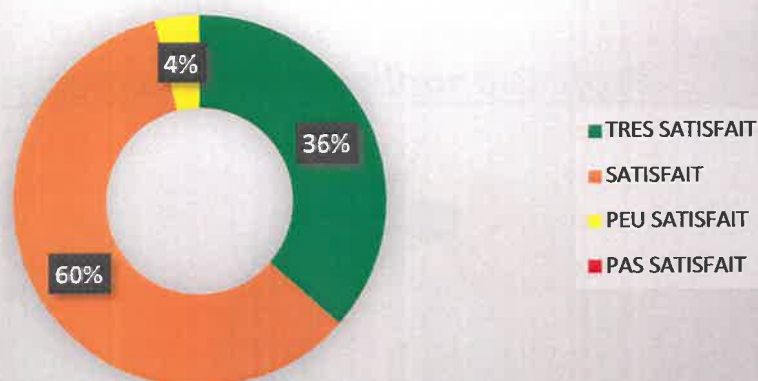
L'enquête a été transmise à 150 bénéficiaires par courrier.

Nous avons reçu en retour : 52 questionnaires bénéficiaires soit un taux de réponse de 34.67%.

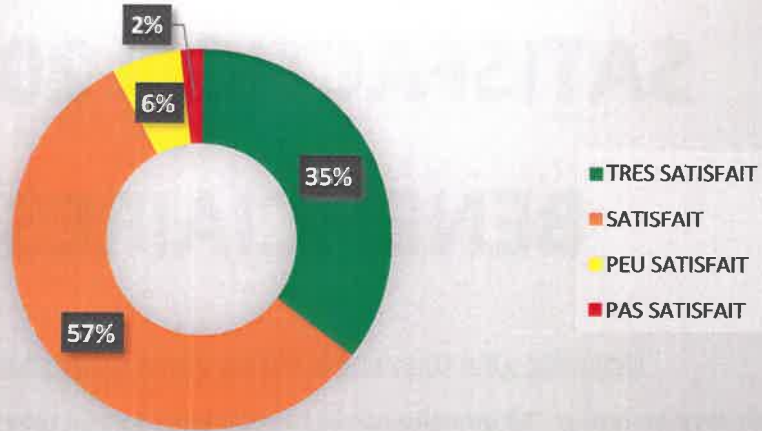
TAUX DE SATISFACTION BENEFICIAIRE 2020



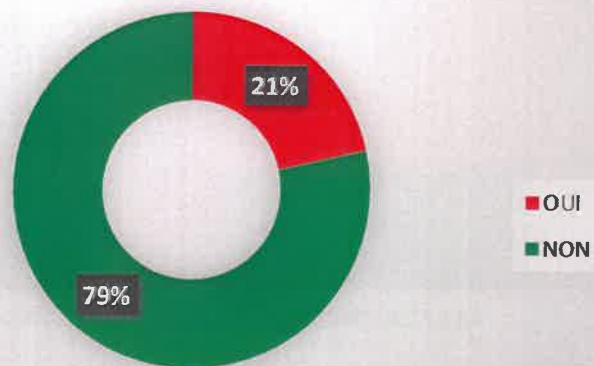
Avis sur le service utilisé



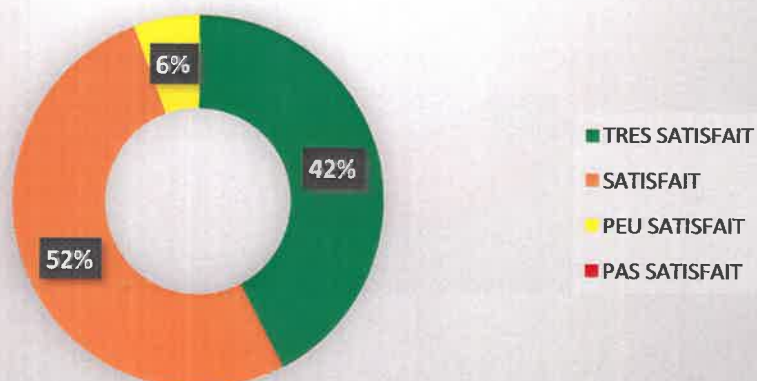
Avis sur l'évaluation des besoins



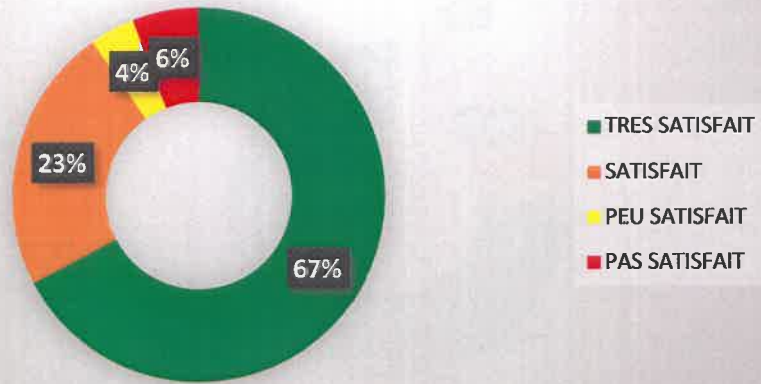
Ressenti sur le sentiment d'isolement



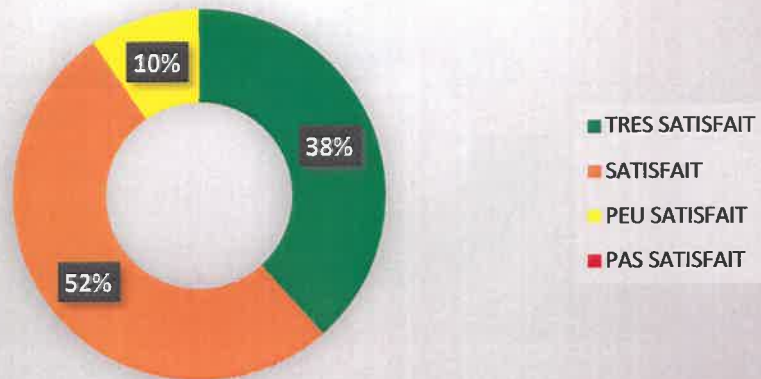
Professionalisme des intervenants



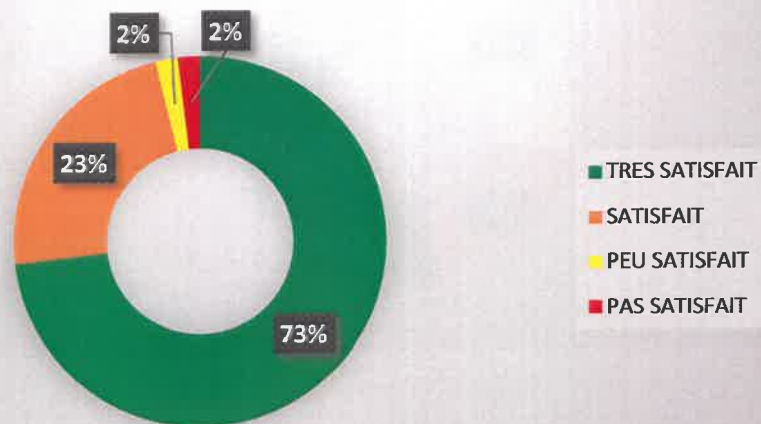
Ponctualité des intervenants



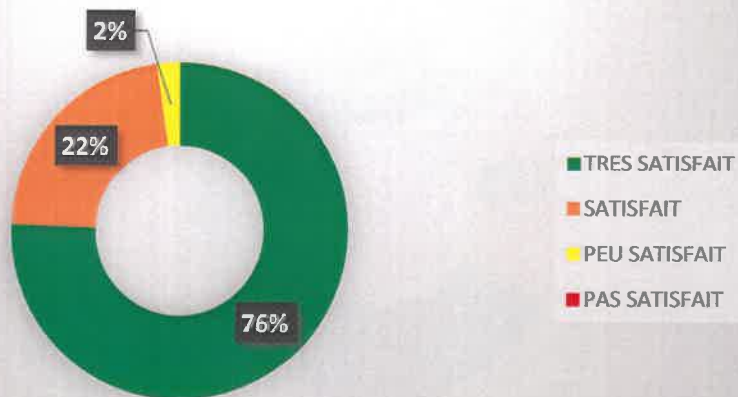
Efficacite des intervenants



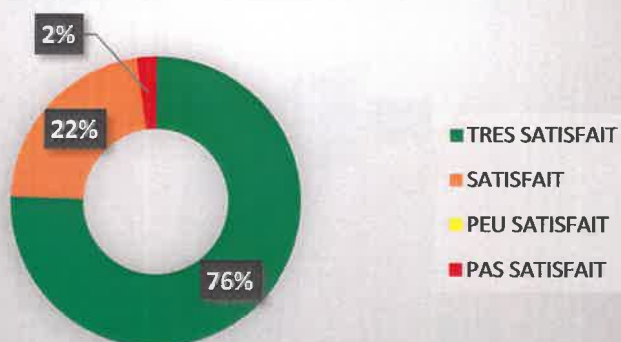
Discrétion des intervenants



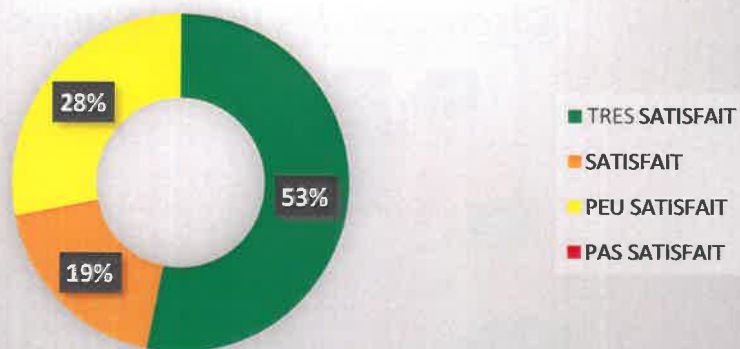
Respect de l'autonomie



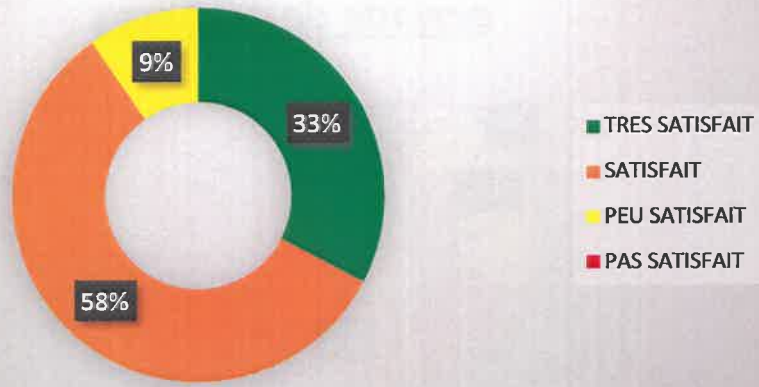
Respect des habitudes de vie



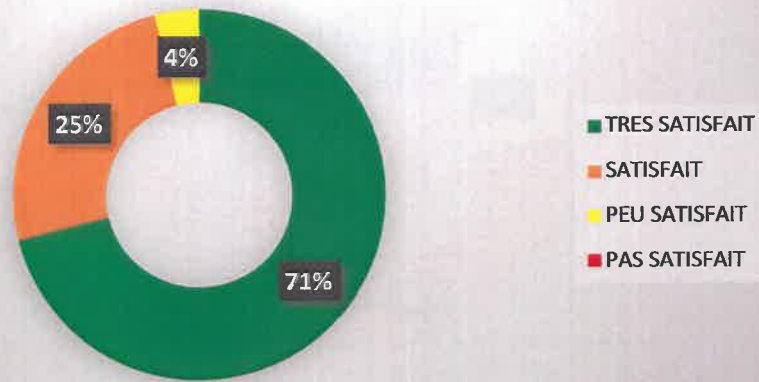
Coordination du travail



Suivi des demandes



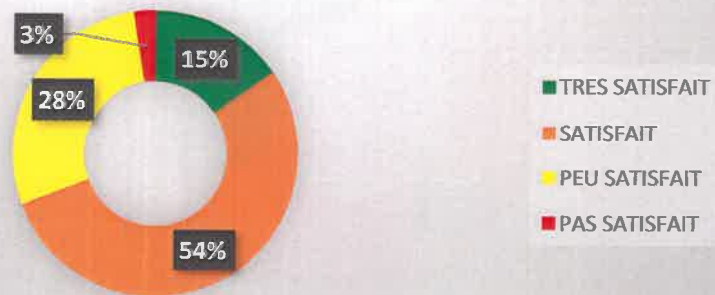
Bon respect des droits



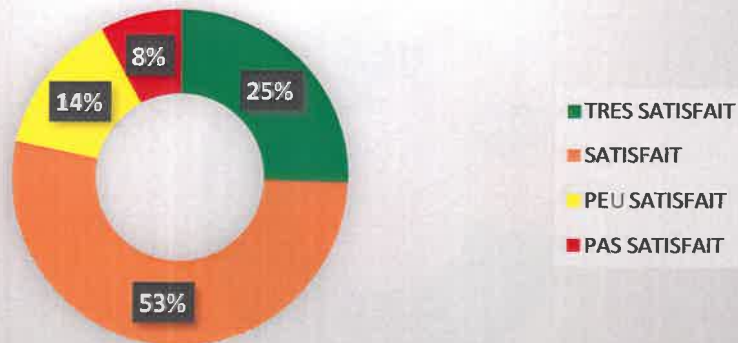
Proposition de remplacement en cas d'absence de l'intervenant



Organisation des remplacements en periode de vacances



Fréquence des contacts avec l'agence



Disponibilité du personnel administratif

